Student

Harvard Business Review comprehension questions

Time: Approximately 20-30 minutes

1. Read the title

- Try to predict the content of lecture
- Write down key terms / ideas
- Check key vocabulary using a dictionary

Try to listen ONLY two times

Three types of lesson

Lesson#1: [hard]

- 1. Listen once take notes
- 2. 2 minutes to tidy notes
- 3. Listen again and add to notes (use a different colour pen).
- 4. Answer questions set 5-10 minutes to answer.
- 5. Check answers
- 6. Listen again to check answers

Lesson #2: [medium]

- 1. Listen once take notes.
- 2. Answer questions: 5-10 minutes
- 3. Listen again answer the questions as you listen
- 4. Check answers
- 5. Listen again to check answers

Lesson #3: [easier]

- 1. Read questions highlight key terms
- 2. listen once and answer questions
- 3. 5 minutes to tidy notes
- 4. Listen again answer missed questions
- 5. Check answers
- 6. Listen again to check answers





Teacher

Harvard Business Review comprehension questions

Lesson Plan

Aim: to develop the students' ability to listen to a 3-minute lecture, to take notes and then use those notes to answer a range of open comprehension questions types.

Lesson Time: Approximately 20-30 minutes

Lesson Plan

1.Lead in

- Ask Students to discuss the 'title' and predict the content of lecture
- Ask students to write down key terms / language from discussion
- Feed in / check key vocabulary

Three types of lesson

Lesson#1: [hard]

- 1. Students listen once take notes
- 2. Give 3-5 minutes to tidy notes
- 3. Listen again and add to notes (use a different colour pen).
- 4. Give out questions set 10 minutes to answer.
- 5. Feedback answers (give out answers or go through on board)

Lesson #2: [medium]

- 1. Students listen once take notes.
- 2. Give out questions: Set 5 minutes for students to answer questions from notes
- 3. Listen again students answer the questions as they listen
- 4. Give extra 5 minutes to consolidate answers
- 5. Feedback answers (give out answers or go through on board)

Lesson #3: [easy]

- 1. Give out questions students have up to 5 minutes to look at questions
- 2. Students listen and answer questions
- 3. Give <u>3 minutes</u> to tidy notes
- 4. Students listen again check answers and answer questions missed
- 5. 5 minutes to tidy answers
- 6. Feedback answers (give out answers or go through on board)





Aligning strategy and sales

Harvard Business Review: https://www.youtube.com/watch?v=kbp-Rytdtr0

Date: 2012 /	Author: Frank Cespedes [Harvard Business School] / Time: 3:23	
Introduction		
i) Even if you have a solid and	d coherent strategy implementing it isn't e	
ii) A core key to success in im	plementation is aligning strategy and sales connecting h you	r
·	your business wants to achieve.	
1		
iii) Three key areas to	•	
understand	•	
	•	
iv) Value is created or destroy	yed out there in the m place NOT in c rooms o	or
offsite strategy meetings	, ca carana an	•
<u> </u>	_	/6
2		
v)What do your sales		
people need to be good at?		
vi) Surprisingly,		
vii) What do companies tell		
sales teams?		
viii) The essence of strategy is		
IS	<u></u>	
3		·
: A 112	The second secretary that the second	
ix) Hire	people with the correct skills / hire right people	
x) Training		
xi) Sales managers		
xii) Behaviours		
4.	-	/
•		
xiii) communicate and	coordinate with your team	
xiv) gather		
xv) senior executives		
xvi) strategies fail from		
	_	/ 4
Summary		
xvii) Improve your c	for a successful implementation by aligning strategy and sales. Linking	3
	nat actually happens in the f . Remember a d is	
	world especially the sale world.	
	_	/ 4



Overall Score: ____ / 26



Aligning strategy and sales ANSWERS

Date: 2012	/ Author: Frank Cespedes [Harvard Business School] / Time: 3:23	
-------------------	---	--

Introduction

- i) Even if you have a solid and coherent strategy implementing it isn't easy
- ii) A core key to success in implementation is aligning strategy with sales connecting **how** your people sell with **what** your business wants to achieve.

/ 3

1. Understand externals

iii) Three key areas to	•	Industry
understand	Market	
	Customer and account segments	
	1	the state of the s

iv) Value is created or destroyed out there in the **market** place NOT in **conference** rooms or offsite strategy meetings

__/6

2. Determine sales tasks

v)What do your sales people need to be good at?	Deliver value but also extract value with customer
vi) Surprisingly,	not many companies can answer that questions specially
vii) What do companies tell sales teams?	Go forth and multiple - sell to anyone who will buy
viii) the essence of strategy	being excellent at certain things that your competitors can't duplicate

/ 5

3. Ensure sales activities support tasks

ix)Hire	people with the correct skills / hire right people
x) Training	Provide correct training and training can deliver quick and high returns.
xi) Sales managers	Take performance reviews seriously
xii) Behaviours	Reinforce behaviour through communication

_ / 4

4. Recognise this is a leadership issue

xiii) communicate and	coordinate with your team
xiv) gather	information from the field
xv) senior executives	executives speak to customers (who, where, why?)
xvi) strategies fail from	poor execution

Summary

xvii) Improve your <u>chances</u> for a successful implementation by aligning strategy and sales. Linking your <u>goals</u> with what actually happens in the <u>field</u>. Remember a <u>desk</u> is a dangerous place to view the world especially the sale world.

 /	4

Overall Score: ____ / 26

